The Designmax Homes Guarantee - Ha







Pre-Contract Advice

Before you make any commitment, we will sit down with you and envisage what you would like to see in your project. If we aren't the best fit for your needs, we will let you know. You'll receive the best local advice, regardless of whether you decide to work with us or not.

No Surprises

Despite the current volatile construction market, we still work on a fixed cost contract. That means that **the amount that you sign is the amount you will pay**. In the event of materials rising exponentially, we will only charge the additional cost, **nothing more**.

High Quality Workmanship

Designmax Homes now have a great team of qualified builders which allows us to **control** the quality of workmanship on our projects, to ensure they are of the **highest standard possible**. No contracting out - we ensure the bar is set high, and go the **extra mile** whenever we can.

Communication? Check!

As a small local team, you're bound to know one of us! Whether you're liaising mid-week with our Construction Manager John, or you see one of us around town on the weekend, we **love** keeping our clients in the loop during this exciting time. You can expect **regular communication** from us, or just drop into our office whenever you'd like for a yarn!

Family Values

Here at Designmax Homes, we are a family run business. We understand this is a **massive investment**, and we certainly don't take your trust for granted. We want you to feel **comfortable and confident** in every decision, each step of the way. You can be sure the tradesmen and processes we use are aligned with our high standard of workmanship, as we only work with the best.

Build Completion Pack

On completion of your build, you will receive digital access to a GTEE maintenance and warranty schedule. This portal contains details on the materials and tradesmen for your build, as well as a copy of your Code of Compliance documentation so you can refer to this whenever needed.

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Craig & Nicky Lipscombe **Directors/Owners**

